WHY TRUECOMMERCE?

- A hosted managed service means no hardware or software in your environment.
- Our first class infrastructure is housed in the secure, robust and resilient environment dual Data Centres provide, enabling us to offer a solution with 99.9%+ proven service availability.
- Support for all connection methods – including FTP, SFTP, AS2, Web Services, VAN and many others.
- All transaction types supported including Orders, Advanced Shipping Notifications, Invoices and many others.
- Support for all message formats – including TRADACOMS, EANCOM, ANSI X.12, XML and many others.
- You get a transparent, fixed fee so you can accurately forecast your EDI costs.

WHAT'S INCLUDED?

- Delivered as a fully managed service, we manage the entire implementation process – from communicating with your customers and suppliers regarding the most appropriate method of getting them connected, to testing connections and providing the necessary training to you and your trading partners.
- The day–to–day running of EDI activities on your behalf.
- 24×7 help desk with a team of experts that pro-actively monitor the delivery and processing of your messages and manage any issues.
- Software monitors that validate message content for errors and alerts that are sent to nominated personnel based on either events that occurred or expected events that did not.

HOW DOES IT WORK?

You connect to TrueCommerce’s OneTime™ service using your preferred connection and send us your EDI messages directly from your core business systems, in the format that suits you. We convert those messages to the formats required by your customers and suppliers and deliver them using your trading partners’ preferred connectivity. Messages from your partners are delivered to you in a format that allows them to be imported into your business systems, avoiding keying. What’s more, we’ll validate all messages and monitor their delivery, taking appropriate corrective action should issues arise.