WEB EDI

THE TRUECOMMERCE ONETIME™ PORTAL ALLOWS YOU TO PARTICIPATE IN EDI INITIATIVES WITH YOUR CUSTOMERS WITHOUT THE REQUIREMENT OF AN INTERFACE TO YOUR ORDER PROCESSING AND ACCOUNTS APPLICATIONS

BENEFITS

- Web EDI is the quickest and easiest way for businesses that only need to manage low volumes of orders and invoices to meet their customers' EDI requirements.

- The need for time consuming, error prone, manual and often paper based processes, involving fax and telephone are removed.

- The OneTime™ portal is fully compliant with all major grocery retailers, building merchants and other organisations.

- Centralise all of your EDI on to the TrueCommerce platform and view all of your EDI transactions through just one web portal.

HOW DOES IT WORK?

The OneTime™ portal is a full-feature order processing and invoicing application that allows you to use a web browser to view, print, acknowledge and ship orders, create advance shipping notifications with optional pallet labels and create invoices based on orders or shipments. The portal also allows you to save any document as a PDF and view and track all of your EDI activity. We configure OneTime™ for you so that it meets the specific requirements of your customers, both in terms of the types of documents required and the associated validation rules.

WHY TRUECOMMERCE?

- A hosted managed service means no hardware or software in your environment.

- Support for all transaction types (Orders, Advanced Shipping Notifications, Invoices and many others).

- You get a transparent, fixed fee so you can accurately forecast your EDI costs.

- We can map to all clients' requirements and we already have maps for a large number of trading partners which considerably speeds up the on-boarding process.

WHAT'S INCLUDED?

- Delivered as a fully managed service, we manage the entire implementation process, using proven methodology, taking risk out of the implementation and customer on-boarding process.

- 24×7 help desk with a team of experts that monitor the delivery and processing of your messages and manage any issues.

- Message tracking and correction facilities that provide you with complete visibility across your supply chain.

- 99.9%+ proven service availability.

If your EDI is integrated with your business systems, the portal also allows you to view and trace every EDI message you send or receive. If you use EDI to trade with your suppliers the portal allows you to offer web EDI as an option, enabling you to include all suppliers in your B2B initiative.

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