

# COMPANY OVERVIEW



UNDER THE TRUECOMMERCE BRAND, HIGHJUMP HAS BROUGHT TOGETHER THREE ESTABLISHED, MARKET LEADING EUROPEAN EDI VENDORS: **WESUPPLY, ATLAS PRODUCTS AND HIGHJUMP B2BI** TO DELIVER THE NEXT GENERATION EDI MANAGED SERVICE TO CUSTOMERS ACROSS EUROPE

"TrueCommerce's fully managed EDI service allows us to simplify our EDI footprint and concentrate on what we do best. With our previous providers we wouldn't know there was a problem until our customers told us, however the pro-active service delivered by TrueCommerce will ensure that any issues are resolved before they reach our customers."

**Dominic Howson**  
IS Director, Hovis

## COMPANY OVERVIEW

TrueCommerce Europe delivers the next generation of EDI and e-invoicing managed service to companies large and small looking to improve efficiency and reduce cost.

- 31 countries served
- Global client base of 10,000+ organisations
- 12,000 global trading partners
- 130,000 global trading relationships
- 99.9%+ proven service availability
- First class infrastructure
- A team pro-actively monitoring for message validation errors
- 24 hour UK based managed service desk
- Customer satisfaction at the core of everything we do

Thousands of users log on to the TrueCommerce network daily, and many well known household names such as **Carlsberg, Sainsbury's, Screwfix, Office Depot, NFT, SPAR, Citroën, L'Oréal** and **Princes** have entrusted us with their EDI, e-invoicing and extended supply chain requirements.

## MANAGED SERVICE

TrueCommerce is not just a technology vendor – our real value offering is the service we provide to our clients on a day-to-day basis.

TrueCommerce gives organisations the competitive edge with a robust, scalable and cost effective managed service that harnesses the power of our leading trading partner platform.

Organisations choose TrueCommerce to free up internal resources and reduce the time spent resolving issues. TrueCommerce has the applications, infrastructure, tools, processes and skills to ensure the success of any B2B programme.

We offer a hosted service with no hardware or software in your environment. Our complete service, includes:

- A dedicated team of implementation specialists who manage the entire implementation and on-boarding process for you.
- A team of specialists who look after the day-to-day running of your EDI service.
- A team pro-actively monitoring for message validation errors and resolving issues, in many cases without having to involve you.

## CONNECT. INTEGRATE. ACCELERATE.

Redefining the electronic exchange of messages between organisations across all sectors, TrueCommerce empowers companies to achieve new levels of business connectivity and performance with the world's most advanced trading partner solution.

**E-invoicing** – Replace paper and PDF invoices with electronic versions that can be imported to accounts payable applications, removing keying.

**B2B & EDI with your suppliers** – Streamline the exchange and processing of commercial documents, reduce lead times and measure performance.

**B2B & EDI with your customers** – Easily meet your customers' EDI requirements whilst concentrating on your core competences.

**Web EDI: The OneTime™ Portal** – An easy-to-use web portal gets you up and running with EDI in no time, without the requirement of an interface to your order processing and finance systems.

**Integrated EDI** – Automate the exchange of business information through an interface with your core business systems.

**B2B Integration** – Do you need more than just EDI? Our hosted service is built upon a full-feature B2B platform that you can be used for many integration projects.

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